



Quick intervention, procedures management and enhanced follow-up



Emergency operations management

Compatible with any telephone system

Be pro-active in managing emergency situations with a Komutel telephone console. React more quickly with the multiple tables prepared according to your needs for any type of intervention when events or catastrophes of all kinds occur.



Simple to use!

Call interveners simply clicking on the representative button. Buttons are displayed in the right order and are sorted by colour and icons which represents the desired grouping.

SMS messaging and e-mail

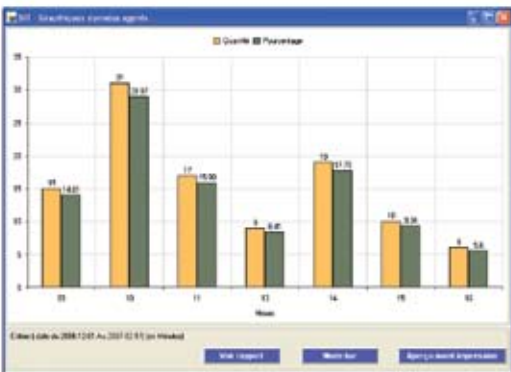
Send mass SMS messages or e-mail by emergency code, by department or by any other desired selection criteria as simple and quick as one click.

Call management by priority

Instantaneous access to emergency procedures

Displays information based on the type of event and/or the emergency situation to be managed.

- Improves intervention delays
- Quick information access and shearing
- Dial in only one click
- Eliminates fastidious research
- Access to statistics used for analysis event post-mortem
- Capacity to integrate information from other management systems



The console keeps track in detail of all actions taken during an emergency situation with specific details related each action (hours, duration, actions, delays, intervener, etc.)

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Recall configuration so the user does not forget to advise the customer he is being recorded.