



April 18, 2011

End-of-Sale and End-of-Life Announcement for the Convertec Console.net PC console and Call Navigator

Komutel announces the end of life of the Console.net and Call Navigator software. This announcement applies to all releases. Maintenance releases and software fixes will no longer be available as of April 18th, 2011. Customers under maintenance contract will continue to receive support from the Komutel Technical Assistance Center until April 18th, 2013.

Table 1. End-of-Life Milestones and Dates for Console.net and Call Navigator		
Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 18th , 2011
End-of-sale date	The last date to order. The product is no longer for sale after this date.	April 18th, 2012
End of software maintenance releases date	The last date that Komutel Engineering may release any final software maintenance releases or bug fixes. After this date, Komutel Engineering will no longer develop, repair, maintain, or test the product software.	April 18th, 2011
Last date of support for customers with assurance contracts	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 18th, 2013

We are currently offering you the possibility to migrate to Komutel's SIT PC Attendant Console solution. Our Telephony software solutions **connect to your current phone system** to provide enhanced performance and system integration. Please visit our website at www.komutel.com for complete product information.

Should you require additional information, have any question or wish to participate in a Webex product demonstration, please do not hesitate to contact me , I will be happy to assist you.

Regards;

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