



Job Offer

Komutel Inc. is a high technology business focused on the development and marketing of innovative and cost effective telecommunications solutions. Komutel solutions are recognized in the telecommunications industry for their user friendly operation, performance enhancing analytics, reliability and return on investment. Komutel offers a suite of software products designed to enhance the performance of internal communications and inbound/outbound call handling.

Komutel's head office is located in Saint-Georges-de-Beauce. We also have satellite offices in Montreal, Toronto, and Ottawa. Our clientele is located in North America, South America and Europe.

We are looking to fill the following position:

Bilingual Installation Technician Region of Montreal

Under the Director of Operations supervision, you will have to make installations and configurations of the Komutel software. You will have to perform updates or with a remote access or directly onsite. (An intense and complete specific training will be offered).

Responsibilities:

- Complete Customer Service on the Phone
- Configure, install and update telecommunications software
- Inspect and test telephony systems
- Analyze the results of the tests and offer solutions to the problem you may find in counter.
- When on an installation you need to make sure the customer fully understands the new software before leaving the site.
- When an installation is finished a report is due to make sure of the quality of the install.

Profile Wanted:

- Information Technology certificate or equivalent work experience
- Bilingualism is a must
- SQL database knowledge
- Excellence sense of communications, problem solving and diplomacy
- Able to work under pressure and with little supervision
- Able to travel (Have a valid driver's license and passport)

The knowledge of the **telecommunications** field is an asset.

Please Send your CV ASAP to:

- By E-Mail: rh@komutel.com
- By Fax: (418) 225-9989
- By Mail: 15120, Lacroix Blvd. Saint-Georges (Quebec) G5Y 1R7

Don't Hesitate to visit our website at www.komutel.com

Please note that only the candidates considered will be called back for a follow-up interview.