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Komutel solution now « Avaya certified »

St-Georges, January 18, 2012 – Komutel, a leading unified communication software developer, today announced that SIT, its attendant console solution, is now compliant with the latest solutions from Avaya, a leading global provider of business communications applications, systems and services. The Avaya DevConnect technical Team recently completed successful testing of the solution on IP Office Release 8.0 and Communication Server 1000 (CS1000) Release 7.5 products. In addition with its Avaya DevConnect Compliance Award with the Aura platform, Komutel is now certified with the latest Avaya solutions.

The SIT console provides a single view of all information an operator needs. No longer do operators need to search several different systems to find critical information or rely on paper-based documents for contact information in case of emergency. Komutel's console solution empowers operators to process calls and pages quickly and accurately, providing callers with a higher level of customer service. By using the SIT console, organizations enjoy immediate ROI by managing call volume with fewer resources.

"We are very proud that the SIT solution has received the Avaya DevConnect Compliance Award for use with the Avaya CS1000 and IP Office product suites. With the previously successful Compliance testing on the Aura platform, SIT consoles now represent a powerful solution for customers looking to increase their productivity in any Avaya environment" said Michel Lacasse, President of Komutel. "Avaya customers will now benefit from a proven solution used by over 2000 customers worldwide that integrates seamlessly with all Avaya products."

About Komutel Inc.

Komutel is a high technology company specializing in the development and marketing of open-ended and innovative solutions in the telecommunications sector. Komutel's specialty in network integration (unified telephony), its user-friendliness and versatility of products position Komutel as recognized professionals in the industry. The company develops software and solutions for specific markets, with a complete line of products for call centers and other organizations wishing to maximize communications performance. For more information, please visit Komutel online at www.komutel.com.