

Quality Policy

Komutel strives to give to their clients the upmost satisfaction in relations to our products and solutions through an unmatched superior service and quality control.

Our policy relies on constant improvement of our processes and operation modes to better listen to our customers' needs and then enhance our teams' adaptability.

Komutel builds efficient processes that allow offering our customers solutions with a great added value. We make sure that every Komutel employee contributes to this continuous improvement approach. Those processes are indeed designed to mobilize our expertise at every moment of the business and technical relationship in order to meet your expectations.

From the first contacts, Komutel specialists are at the customer disposal to identify their problem and expectations. Those specialists are backed by a management team that is committed to uphold the highest standard in the industry. Together with our customers we work to achieve the impossible and give our client unmatched satisfaction.





Komutel Customer Service

For Assistance : During Regular Business Hours

Our offices are opened from Monday to Friday from 8:00AM to 5:00PM. You can reach us :

- By Telephone : 1-877-225-9988
- By E-Mail : service@komutel.com

For Assistance: Outside Business Hours

We offer service 24hours/7 days/365 days a year. Outside business hours when calling at 1-877-225-9988, we will return your call:

- If urgent: within 1 hour
- If not urgent: the next business day
- For an e-mail sent to service@komutel.com : This e-mail will be answered the next business day

