

klient

CLIENT RECORD

With the Klient application installed on an agent workstation, it is possible to perform on-demand recording. At each call that comes in, a pop-up window appears in the agent's main screen. This window allows him to stop the current recording, to suspend a part of it (sensitive data) or to add information with respect to the call. The Klient tool connects directly to the Komlog solution.

BENEFITS

- ▶ Privacy protection (sensitive data redaction)
- ▶ On-demand recording
- ▶ Labeling of recordings that can be filtered later
- ▶ Linking the Klient account to the Komlog user account

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